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FINANCIAL REPORT

OUR MISSION

To change lives in a spiritual environment that is both compassionate and disciplined as we provide housing for the homeless, food for the needy and comfort for the addicted and suffering.

OUR CORE VALUES

HELPFUL

We are called to care for "the least of these."

HEALING

We show the love of God by affering healing to all who came to us in need.

EXCELLENCE

We strive for the best business and ministry practices in everything we do.

GOD-HONORING

We hand God by serving all who come to us.

A LETTER FROM THE CEO

Rev. Vann Ellison



St. Matthew's House was founded by a small women's bible study. Their reading of the Gospel of Matthew inspired them to serve food to the local homeless people living in the woods. I'm sure none of them could have predicted that their small, grassroots effort to feed the hungry would turn into the multifaceted organization that is the one of the foremost social service agencies in Southwest Florida.

Similarly, none of us could have predicted what 2020 had in store for our community—and the world. This year brought a global pandemic to us, and the direct effects were devastating: thousands of our neighbors were hospitalized, many died. Often the indirect effects seemed just as dire as COVID-19 itself, thousands of our neighbors lost their jobs; addiction and relapse rates skyrocketed; long term isolation caused unprecedented rates of depression and despair.

But St. Matthew's House was uniquely prepared to address this year's challenges:

- Our shelters and soup kitchens did not miss a day serving the hungry and homeless in our community, even at the height of the business closures.
- Our Mobile Food Pantry expanded rapidly to address the surge in need—serving 400 families a month pre-pandemic to over 10,000 a month by June 2020.
- The Justin's Place Addiction Recovery program continued to operate at full capacity throughout the pandemic.
- Despite having to close our thrift stores for five weeks, our social enterprises did not lay off any employees—ensuring that we continued to offer jobs and job training.

We were able to do all this during 2020 because a small women's Bible study in the 1980's cared for their neighbors.



This is at the heart of our mission: St. Matthew's House is a local ministry dedicated to fulfilling the call of God to impact the world by caring for the less fortunate.

And while St. Matthew's House started as an outreach to help the less fortunate, we discovered along the way that we all have an area of need, and by getting involved in God's effort to redeem those who are broken, we are all improved and enriched along the way.

To everyone—our volunteers, donors, and supporters who helped us this year: Thank you. To everyone else: We invite you to join us in this joyful work.



ABOUT US

St. Matthew's House began in 1987 when a group of Naples parishioners followed a calling to bring food to a homeless population living in a nearby wooded area.

The "Task Force for the Homeless" began gathering contributions of both food and clothing, establishing the mission's food pantry. Throughout the years, community support has helped grow the small mission into a multi-faceted organization focused on spiritual change.

Today, St. Matthew's House continues to run the original Emergency/ Transitional Housing and Feeding Ministry along with Immokalee Friendship House, Justin's Place Recovery Program, Collier and Hendry County jail chaplain service, 6 thrift stores, a breakfast and lunch café, 2 full-service catering companies, a car wash and retreat/conference center.

As a 501(c)(3), our 100% donation model allows all of our operating expenses to be covered by unique social enterprises – which enable us to direct 100% of all public donations toward our life-changing programs that continue to enrich countless lives in our community.



WHAT WE DO

St. Matthew's House offers faith-based, enterprise solutions to poverty and addiction. Our unique social enterprise model not only provides a significant source of sustainable revenue for the organization (nearly 60% of the annual budget), but it also provides those we serve with job training and work experience so that they are better able to provide for themselves and their families.



Emergency Operations

- The only emergency homeless shelters in Collier County: Campbell Lodge in Naples and Immokalee Friendship House in Immokalee
- The only emergency soup kitchen in Naples, which hasn't missed serving hot meals to the hungry in 33 years
- Jail Chaplain services: Meeting people when they most need it by overseeing chaplain services for Collier and Hendry County jails



Transitional Program

- The Wolfe Apartments in Golden Gate City affords our residents the opportunity to live in a safe, sober environment long after leaving our shelter and addiction recovery programs
- Justin's Village in East Naples is an honors community, which rewards our program graduates with safe and sober accommodations at a reasonable price right their place of work
- Jobs: Over 100 of St. Matthew's House 250 staff members are graduates of the shelter and/or addiction recovery programs—and are earning a living wage in their jobs



Rehabilitation

- The Justin's Place Addiction Recovery Program boasts an 85% success rate and is the only year-long addiction recovery program in Collier County
- Vocational training programs, like a culinary institute and hospitality management instruction, prepare the jobless for well-paying careers in Southwest Florida
- Our shelter programs take a holistic approach to serving our residents by connecting them to medical and mental health services and taking an individualized approach to case management



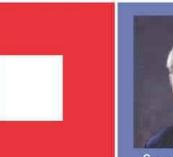
Community Outreach

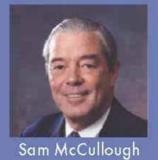
- For the working poor—who are housing insecure and/ or in danger of becoming homeless—St. Matthew's House provides food assistance
- For the chronically homeless who choose not to enter shelter programs, St. Matthew's House provides showers and hot meals through the soup kitchen
- Partnerships with the David Lawrence Center, Neighborhood Health Clinic, and the Collier County Sheriff's Office provide support for those in crisis



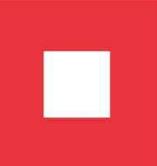
OUR BOARD OF DIRECTORS













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OUR LEADERSHIP TEAM



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SHELTER OPERATIONS

Home. This term took on a whole new meaning in this era of a world-wide pandemic. In 2020, many of us were sent home to work to reduce the spread of COVID-19. Businesses were shut down and employees were laid-off, furloughed or found themselves without a job. Faced with a reduced income or no paycheck at all meant the possibility of losing your home and losing the sense of feeling secure, safe and stable.

As our major renovation at Campbell Lodge in Naples continued in 2020 we had to slightly reduce the number of available beds. Then, when COVID-19 began to spread, we knew we had to protect the people who were already in our shelters and limit the number of new residents for social distancing purposes. But even before the pandemic we had already planned to create a new section within the shelter as a quarantine area for people with communicable diseases. Little did we know that this quarantine area would become so significant in the wake of COVID-19.

At our Campbell Lodge we have 72 beds for men, 14 beds for single women with no children and 18 beds for moms and their children. Campbell Lodge also provides mail and shower service (restricted during COVID-19) to people who are not residents but in need of those services. At Immokalee Friendship House there are a total of 44 beds to accommodate men, women and families.

At both our emergency shelters - Immokalee Friendship House in Immokalee and Campbell Lodge in Naples - we have a wait-list. In Naples we have had a wait-list since 2005. There are more people in our area who need a

It costs \$35 per resident per day to operate our shelters.



An average stay in one of our shelters is only 59.4 days





place to stay than we have beds for. According to the Hunger & Homeless Coalition of Collier County, during the 2020 "Point-in-time count", there were 603 homeless people in our community. Of those, 252 were in an Emergency Shelter and 183 were in Transitional Housing, leaving 168 people unsheltered.

Who are in our shelters? People who are faced with situational homelessness due to job loss, those who are homeless due to an eviction, teenagers aging out of foster care, men and women released from jail, elderly or disabled residents and those suffering from chronic homelessness due to mental illness or addiction. Once a resident receives a bed, that bed is theirs until they are able to find a place of their own, with the average length of stay being 60 days.

Our wrap-around services include life-skills classes and workshops, AA and NA meetings, physical and mental healthcare, childcare and tutoring, career development services, technical training, spiritual growth and development and continuing education opportunities.

In 2020, 52% of our shelter residents gained full or part-time employment within 30 days







SHELTER TESTIMONY

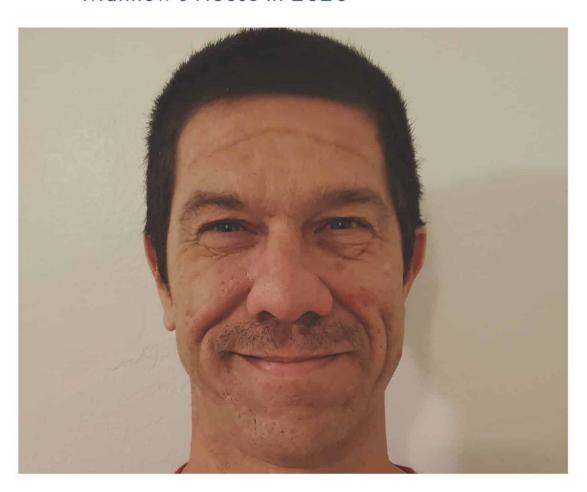
I guess it all started when I was about 8 years old. One night at dinner, my father introduced wine to me and my brother. At first, it was no big deal. One sip, then we would drink what was left over. It was not long before I was finding alcohol in other places to steal and drink. I started making it a habit that followed me for the rest of my life.

After school, I would drink and it started getting me into trouble. I'd miss school. Then I started stealing alcohol from stores and when I wouldn't do that, I would steal from people to get what I wanted. I'd con my parents into giving me money and then use it for alcohol. But even that was not enough. I still would steal from people to get more money. This and other things like driving drunk ended up getting me arrested and put in jail more than a couple of times.

I had become a full-time alcoholic. I could not function without it. I wanted to be my own person and wanted to show people I could do things on my own. That was not my only mistake. I got in so much trouble that I was told by a judge to get out of Cincinnati. It just so happened that my mom was moving to Florida, and I knew if I didn't go I would be in trouble. I came down to Florida



165 men, women and families transitioned to stable, permanent housing outside of St. Matthew's House in 2020



where my mom and dad lived and met a girl. Even though she and I were both using, it wasn't as bad as it was before. Then she passed and I went off the deep end. I went back to jail and lost everything. I ended up homeless. It was then that I decided to get sober. Drinking was no longer fun. I found Justin's Place and it changed my life. Even though I'm not perfect, I still enjoy my new sober lifestyle.



CAMPBELL LODGE WRAP-AROUND SERVICES:

- Life-Skills Classes & Workshops
- A.A. & N.A. Meetings
- Physical & Mental Healthcare
- Childcare & Tutoring
- Spiritual Development



In 1988, St. Matthew's House purchased the old East Naples Firehouse, to serve as our first Naplesbased shelter, providing emergency housing for only 20 men. That facility operated until our current shelter was built in 1993, allowing us to house up to 104 men, women, and children each night. Over the last 28 years, we have given temporary refuge to over 25,000 individuals and families, including

some of society's most vulnerable, children, seniors, veterans and disabled persons. For over 25 years, the shelter has remained largely as it was built, while the population of Southwest Florida has more than doubled.

That all changed in 2018, when a generous donation from Emeritus Board Member Don Campbell and his wife Ruth, allowed renovations to begin on the newly-christened Campbell Lodge. These renovations included shelter both inside and out. Throughout 2019 and 2020, we've completely transformed the shelter giving more space for families, including both single mothers with children and single fathers with children, an updated family area, a covered outdoor dining hall, new men's bathrooms, new bunk beds and lockers, a new women's dormitory and more.

It was not easy running a shelter in the midst of a construction zone, but we know how important it is to our residents to feel safe and comfortable. Many people enter the shelter with no bank account, lost identification, lacking proper healthcare and other employment and social barriers. Not only have they experienced physical hardships, but many come to us spiritually broken and without hope. While we accept anyone who comes to us with needs, it is our Christian faith that compels us to care for and serve the "least of these" with the love of Christ.



IMMOKALEE FRIENDSHIP HOUSE

After running independently for 21 years, Immokalee Friendship House merged with St. Matthew's House in 2008, helping expand our area of service to include room for 44 more beds in a small farming community in Immokalee, Collier County, Florida. The Immokalee Friendship House was opened the same year that St. Matthew's House began, in 1987. In 2020 alone, IFH served 158 men, women, and children. All of our services that are available at the Campbell Lodge are equally available in Immokalee.

The IFH is a vital community resource to the men, women, and families who live in Immokalee, many of whom are immigrants from Haiti, Guatemala, and

Mexico. IFH is also unique as it is one of only two homeless shelters within the tricounty area that can house a single father and his children together,

the other being Campbell Lodge. We are thankful for this addition to St. Matthew's House, allowing us to serve more people who need our help.



FRIENDSHIP HOUSE WRAP-AROUND SERVICES:

- Career Development
- Technical Training
- Spiritual Development
- Continuing Education
 Opportunities



FOOD ASSISTANCE

For over 33 years, feeding the hungry has been central to the mission of St. Matthew's House. Each year, our soup kitchens and residential programs serve more than 500,000 hot meals to meet the need for those in our community.

In June 2019, to more effectively reach the hungry across southwest Florida, we launched a mobile pantry designed to make it as easy and convenient as possible for struggling families to access the food they need. On average, the program served 50-75 households each week with groceries and fresh produce.

Now, in the wake of COVID-19, we are experiencing an unprecedented surge in need as widespread economic hardship adds stress to populations already facing challenges of making ends meet, as well as a significant increase in the number of people experiencing food insecurity for the first time.

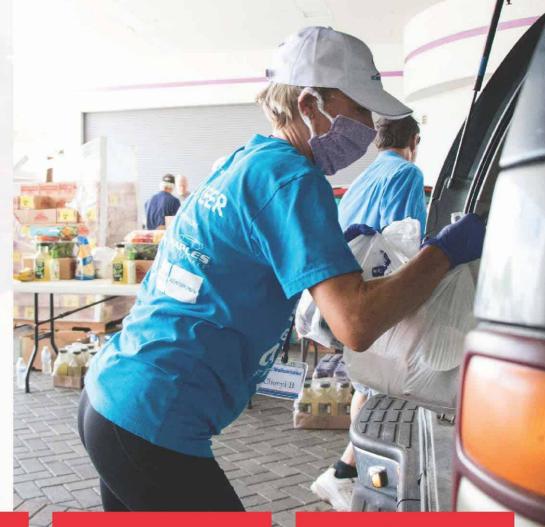
In response to increased demand, St. Matthew's House has scaled its

35% of the individuals and/or families we serve are seniors.

40% of families we serve attend two or more distributions a week, citing loss of jobs, housing and/or additional family members in the household as reasons they need assistance.

55% of the families did not participate in SNAP, WIC or any other government assistance.

For just \$6 per household, St.
Matthew's House is able to provide pantry boxes valued at \$80 worth of groceries at each distribution.



mobile pantry to serve a record number of individuals and families who have been adversely affected by the Coronavirus outbreak. In partnership with local churches and schools, we began implementing drive-thru distributions that allow us to continue feeding the hungry while reducing crowds and limiting exposure. At each drive-thru distribution, staff and volunteers load pre-packed grocery bags directly into clients' vehicles. From March through June 2020, this model has served a staggering 15,485 households, representing a 1500% increase year over year.

Because the working poor St. Matthew's House serves are often the first and hardest hit in times of crisis, and the last to recover, we expect the increased need for assistance will continue for months or years after the immediacy of the COVID-19 crisis dissipates. In order to meet these growing needs, the mobile pantry will continue providing resources in areas that traditional pantries may be unable to reach. By making it as easy and convenient as possible to access the food they need, the program ensures that thousands of families won't have to wonder where their next meal will come from.

With this burden relieved, households can focus their resources on meeting other basic needs. For single mothers out of work, this means no longer going hungry so their children can eat. For households caring for sick or elderly family members, receiving food from St. Matthew's House means no longer having to choose whether to buy groceries or medication. For hundreds of families, visits to the pantry are the difference between desperation and hope.



"I was hungry, and you gave me something to eat."
Matthew 25:35



Pastor Kevin Taylor

"God opened a door for us to partner with St. Matthew's House for food distributions and it has been a joy to serve together. It's been not just one church or one ministry but the body of believers coming together. Families, seniors, young and old - everyone has come together to do their part. And we've seen that impact as a church, we have families that have visited our church because they got invited in the car line. Thank you for allowing us to come alongside you. It has been an encouragement to my soul in the midst of a very difficult time."

- Pastor Kevin Taylor, Interim Executive Pastor, First Baptist Church of Naples



Preliminary estimates nationwide are that, there was a 17.6% increase in suspected overdoses in the two months after state-mandated stay-at-home orders began

JUSTIN'S PLACE RECOVERY PROGRAM

St. Matthew's House staff continues to identify substance abuse as one of the leading causes of poverty and homelessness among our residents, and recent statistics support that the risk to those suffering from addiction remains high. According to the Centers for Disease Control, there were 70,630 drug-involved overdose deaths reported in the U.S. in 2019, and provisional data suggests that for the 12 month period-ending June 30, 2020, there were over 80,000 reported deaths, a 21.3% increase from the year prior. The State of Florida saw a 34.8% increase from 5,043 to 6,797 reported deaths during the same period.

The Justin's Place Recovery Program was established in 2010 with sixteen beds available for men to provide affordable recovery solutions to those we serve, and it continues to be the only year-long recovery program in Collier County. Ten years later, Justin's Place has grown to become a 160 bed, four location, twelve month, residential rehabilitative program designed to equip both men and women battling addiction with

> the tools and resources needed to live a productive, self-sufficient

inpatient rehabs are only 30-day programs,

hard to overcome. By implementing a year-long approach, we allow for physical and mental healing, establishment of a strong network of support, and deeper life transformation. The 12-month program is comprised of structured faith-based curriculum (Genesis®, which rolled out in 2020), counseling, case management, and peer support that offers employment training, legal assistance, physical wellness, community service, and family reunification support in a gradual transition towards independence. While the Substance Abuse and Mental Health Services Administration reports that some long term inpatient rehabs can cost up to \$600 dollars a day, the Justin's Place Recovery Program only costs \$82 per person per day, and has many payment and scholarship options available to those not able to pay for the program at intake.

the causes of addictions can be deeply rooted and

During the October 22, 2020 graduation, Justin's Place Recovery Program celebrated ten years of transforming lives with 66 new graduates, increasing the cumulative total to 612 men and women transformed.

The COVID-19 epidemic has disrupted nearly all services and treatments available to those struggling with addiction. Houses of worship and meeting rooms

Over 100 of St. Matthew's House are graduates of







have been replaced with video chat rooms, and some programs have had to limit intake. Preliminary estimates are that nationwide, there was a 17.6% increase in suspected overdoses in the two months following the commencement of statemandated stay-at-home orders. Thankfully, by adhering to CDC prescribed protocols, and under the advisement of medical staff, Justin's Place experienced no disruption to service due to COVID-19, and remained consistently able to provide lifesaving treatment during these difficult times.

The effect of COVID-19 related stress has manifested in an increased number of past program participants reaching out for renewed assistance. In response to this trend, Justin's Place created Regeneration Track. The goal of Regeneration track is to provide a condensed refresher program for those with significant long term inpatient program experience and may have suffered a setback during this difficult year.

APPROXIMATELY
85% OF JUSTIN'S
PLACE GRADUATES
ARE STILL SOBER 2
YEARS AFTER LEAVING
THE PROGRAM



We had a total of 66 graduates in 2020, for a cumulative total of 612 since Justin's Place opened its doors in 2010



JUSTIN'S PLACE TESTIMONY



Before coming to Justin's Place I was an emotional mess. I was angry, broken, grieving and completely hopeless. When my son Joshua died at 18 months old, I lost all hope in life and began using drugs and alcohol. I quickly began a downward spiral of destruction and never thought that I would ever make it out to tell my story, let alone write about it.

Deciding to come to Justin's Place has changed my entire world. In the midst of everything, I lost my little girl to the Department of Children and Families. Since completing the program, I have her back full time.

I have an amazing relationship with the Lord and I work for the very place that saved my life. I work with program staff at Campbell Lodge shelter in Naples, where I have the opportunity to work closely with the moms and children in our program. The overwhelming gratitude I feel grows every day as I continue in my journey, being part of the staff of something so much greater than myself.



In the midst of everything, I lost my little g. Since completing the program, I have her b

I am now a student at City Vision University working on my Bachelor's degree and all the glory goes to God. Although I am still sad and Joshua's death has forever changed my life, I know now that God has big plans for me and my daughter. We have been forever changed. I now have the opportunity to raise my daughter to be a little more like Christ every day!

Thank you for making this program a reality. Thank you for believing in us. Thank you for giving us a place to reclaim our lives and a place to build a new life through Christ Jesus. What an amazing opportunity that is.





TRANSITIONAL HOUSING

Pre-pandemic, housing costs were already rising across the country. This is exceptionally difficult for the low-income residents in communities across the nation. In the communities within our service area, the availability of affordable, transitional housing is extremely limited.

In Naples, where the average renter will pay \$1,500 for less than 1,000 sq. ft., it can feel nearly impossible to find something

irl to the Department of Children and Families.

back full time.

affordable. According to the Hunger and Homeless Coalition of Collier County, 40% of county residents are considered housing-cost burdened, and an average of 500 people



17 families with a total of 37 children received transitional or permanent supportive housing at Wolfe Apartments and 21 men received transitional housing in Justin's Village



are currently living in a place not fit for habitation. Transitional housing, such as Wolfe Apartments in Golden Gate and Justin's Village in Naples, provides more affordable, independent housing for people in recovery and those who have come through one of our shelters and need temporary housing while returning to the workforce and finding permanent housing. Additionally, these communities maintain the structure, accountability and community that is vital for success.

All transitional housing locations are drug and alcohol-free, affordable, and connect residents with resources they need to flourish. There are currently five homes inside Justin's Village, and we are beginning the necessary steps to build multifamily homes and apartments to increase the number of people we can serve.



SOCIAL ENTERPRISES

Full Circle: From Broken to Restored.

At St. Matthew's House, our social enterprises provide unique ways to help fund the mission and offer valuable job opportunities for our residents. Our social enterprises now include; six thrift stores, two catering companies, a hotel and conference center, a car wash, and Lulu's Kitchen (a cafe open to the public in October 2020).

Our social enterprises generate over 50% of our operating budget and cover all administrative costs, which means that 100% of every donated dollar goes to fund life-saving programs.

Our social enterprises are more than a source of sustainable revenue; they help our residents discover some of their God-given talents. For example, at the Port LaBelle Inn, we produce 400 pounds of produce a month for the Justin's Place Recovery Program and Sprouts Catering; This serves as a valuable training tool for the people going through the Justin's Place Recovery Program, because they are the ones planting and harvesting the fields.

27 individuals from our Justin's Place Program started working at LuLu's Kitchen in September 2020











Field to Table:

Sprout Catering, a full-service catering company, organizes regular events, such as the *Friends and Family Night*. These events are designed to bring the local community to the Port LaBelle Inn and show them our outstanding culinary skills.

The food is prepared and served by Justin's Place residents and incorporates produce planted and harvested by Justin Place residents.

SOCIAL ENTERPRISES TESTIMONY

This is the version of things that Jesus has done in my life. I was born into a family where Christians believing in God has never been strange. That is just part of who I am.

My family told me that it's a must to have a personal relationship with Jesus Christ. Not only if I wanted to go to heaven, but also to experience his love, grace, favor and power. I really have to see him as the Lord Savior and Creator of everything that surrounds me and to do that was never a problem because I saw them do it themselves. Even when the inevitable dramas of life happened: accidents, tragedies, earthquakes, flooding. I never heard anybody angry at God or changing their behavior. On the contrary, in those times, we prayed more and believed that God oan change the problem and bring something good out of it for His glory.

You may wonder why I tell you this. Well, it's very simple, when I came to St. Matthew's House, it was because I had no place to stay and I was on the verge of losing my daughter, Michelle because I did not have a job (due to an accident I had in the last place I worked until February 2015.) I was walking with crutches and feeling like I was not going to be able to overcome the things happening in my life. But then I found St. Matthew's House and the first thing that I heard from them was this: "Do not worry

for anything, you and your daughter are in a safe place. Let Jesus take oare of the rest." That would be an opportunity to see how God oan change things for his glory and for sure, Jesus came through. If I can put it in simple words, 2 Corinthians 1:20 "For no matter how many promises God has made, they are 'yes' in Christ. And so through Him. the amen is spoken

by us to the glory of God." Yes, in Christ. Amen, if we receive it.

St. Matthews House told me "Yes" to housing when I was without a house. "Yes" to being able to leep my daughter. "Yes" to rest and time to heal my heart. They told me "Yes" to a job when after more than a hundred had told me "No" and made me wonder if I would ever be able to get another job.

After five years of working here, I can tell you that I feel like I'm at home, surrounded by people that love God and do what they proclaim in their Core Values. These people show me Grace. I see the favor of God increased sales, the opening of new stores. I see not only myself receiving God's grace, but others have been healed, giving them hope. I see firsthand the power God has in changing the lives of many in this difficult period in time.

I am so thankful to this organization for their help and support and the patience they gave me that allowed me to heal. I don't walk with crutches anymore. And I have even been promoted to Jewelry Department lead to st Decembert Working for St. Matthew's House has been wonderful. It feels like a hobby. Thank you, and God bless you.



In 2020, 23 individuals from Justin's Place were trained and employed by our Thrift Stores





VOLUNTEERS

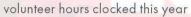
2020 brought with it many unique challenges and opportunities across every facet of our mission, and volunteer engagement was no exception. In spite of the difficulties presented by COVID-19, we are thankful for the 1,480 volunteers who served with us over the past year. From stuffing envelopes to serving a meal, sorting thrift donations to staffing special events like Cars on 5th, we couldn't have done it without you. While many volunteer opportunities continue to be limited or restricted altogether, we appreciate the patience, flexibility, willingness and safety our volunteers have demonstrated. For those who are waiting to resume service, we look forward to welcoming you back soon!

1,480

volunteers served with us this past year, despite the difficulties presented by the pandemic. We could not be more thankful to these faithful volunteers!

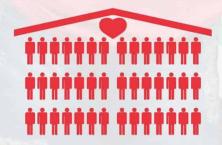


43,503





worth of service



VOLUNTEER SUPERSTARS

Recently, St. Matthew's House proudly honored three of our volunteers with the President's Volunteer Service Award.

This national program recognizes the number of volunteer hours provided by an individual in a single year.

The following honorees received certificates and lapel pins:

Bronze pin 100-249 volunteer hours served:

Sheila Wilkerson 243 hours

Silver pin 250-499 volunteer hours served:

William Johnston 418 hours

Gold pin 500+ volunteer hours served:

Carolyn Mattioli 664 hours

Carolyn has volunteered in our Accounting Department for five years, now serving two days a week. "I get such a feeling of fulfillment at St. Matthew's House," she says, "I have met several graduates of the program, and they are doing a fantastic job. They are clean and sober and have a strong, Christ-based work ethic."

Bill tells us, "Volunteering at St. Matthew's House allows me to live the Gospel by serving those in need. Also, it is some of the best fellowship I have ever experienced in my 43 years of full-time Christian ministry."

Sheila says, "Every day I spend at St. Matthew's House, I feel personally enriched. They are always thanking me, but I truly am the one thankful for being associated with them."





